

# Hallmark Health leading the way in nursing care

**NURSING CARE IS THE KEY** to good patient care and Hallmark Health is home to an exceptional group of nursing professionals who excel at delivering nursing care to the patient. These nurses are leaders in their fields with many holding advanced degrees and clinical certifications in various specialties such as emergency, critical care and surgical nursing.

Hallmark Health nurses are among the best in the state providing comprehensive, compassionate and attentive care to patients. When your family members are in the hospital, you want to be sure they are surrounded by caring and competent clinical staff, a perfect combination which Hallmark Health nurses demonstrate each and every day as they achieve nursing excellence.

The clinical expertise of the nurses at Lawrence Memorial Hospital of Medford and Melrose-Wakefield Hospital is very impressive, explained Nancy Gaden, RN, MS, NEA-BC, system vice president for patient care services and chief nursing officer at Hallmark Health. Gaden, who has more than 20 years of nursing leadership experience in both teaching and community hospitals, said, “Our nurses follow the most rigorous professional, evidenced based standards to assure that our patients are receiving the most advanced and safest level of care with the highest degree of clinical quality.”

Gaden said that Hallmark Health has been very successful in retaining and recruiting high quality and well educated nurses who effectively partner and collaborate with members of the system’s medical staff in a real interdisciplinary team approach to patient care.

“Since our inception in 1997, Hallmark Health has been building on a legacy of great nursing care that is recognized through high quality performance and a passion for excellence,” said Gaden.

Hallmark Health is seeking outside verification of what Gaden already knows by applying for Magnet nursing recognition. Magnet recognition is the highest and most prestigious international distinction a healthcare organization or hospital can receive for nursing excellence and outstanding patient care. Hallmark Health expects to be the first community hospital system in Massachusetts to achieve this distinction.



Lisa Buchert, RN, (L.), with Nancy Gaden, RN, MS, NEA-BC, system vice president for patient care services and chief nursing officer at Hallmark Health.

## **i** For more information

To learn more about Nursing Services at Hallmark Health, visit [www.hallmarkhealth.org](http://www.hallmarkhealth.org) and select “Medical Services.”